

Butler County Missouri



Butler County
community
resource
council

A Community Partnership of the Caring Communities Initiative

Community Resource Guide

April 2020

Community Resources

The Butler County Community Resource Council is providing the following information as a resource during the current Coronavirus / COVID-19 Virus to assist individuals and their families in seeking local services in their community.

At the current time, it is recommended to telephone these resources prior to visiting as many have altered their operating hours and may have limited resources.



Help stop
COVID-19
DO THE FIVE

Missouri Novel
Coronavirus Information
Hotline
877-435-8411

HANDS
Wash them often

ELBOW
Cough into it

FACE
Don't touch it

FEET
Stay more than
6ft apart

FEEL
Sick? Stay Home

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BUTLER COUNTY

<u>Emergency Numbers</u>	In an emergency dial	9-1-1
Butler County Fire Department		573-785-3952
Butler County Sheriff's Office		573-785-8444
Highway Patrol – Troop E		573-840-9500
Poplar Bluff Fire Department		573-785-4666
Poplar Bluff Police Department		573-785-5776

OTHER SERVICES

Aging Matters		573-335-1352
Bluff Area Transit System /SMTS		573-785-2928
Butler County Health Department		573-785-8478
Butler County Probation & Parole / Community Supervision Center		573-840-9555
Children's Division		573-840-9215
Department of Revenue (License Bureau)		573-686-8878
FCC Behavioral Health		573-686-7801
Family Support Division		573-840-9011
Department of Health and Senior Services		573-840-9590
Missouri Job Center		573-840-9595
National Suicide Prevention		800-273-8255
RSVP – Building Bonds		573-686-8624
SEMO Behavioral Health		573-686-5090
Social Security Administration		855-722-3498
United Gospel Rescue Mission		573-785-4658

DELIVER HOPE

Project Deliver Hope is local faith-based organizations coming together to offer aid during the COVID-19 pandemic for those over 60 years of age. To sign up to receive meals once a week, call 573-686-2074. Any individual who calls needs to provide the name, phone number, address and date of birth for the person who would receive meals.

Deliver Hope will also address the isolation of the elderly population. As individuals are asked to stay home, especially at-risk seniors, the lack of social interaction can be challenging. Volunteers call individuals on their list at least once a week during the pandemic to check in and talk with seniors.

FOOD DISTRIBUTION

Bread Shed 203 North D Street, Poplar Bluff

- Curbside Meal Service—FREE Breakfast and Lunch Meals Available For All Children Under 18
 - Dates and Times: Monday through Friday 11:00 am to 1:00 pm until school reopens
 - Details:
 - Pick Up Breakfast & Lunch (1 Breakfast & 1 lunch) for each child. Children must be present. Families do not have to enter the school. Meals should not be consumed on site. No ID or paperwork required.
 - Locations:
 - Poplar Bluff Middle School, 1300 Victory Lane (ET Peters Gym Lobby)
 - O’Neal Elementary, 2300 Baugh Lane (FEMA Gym Exit Door-Parent Pickup Location)
 - Eugene Field Elementary, 711 Nicky Street (Gym/Cafeteria Exit Door)
 - Bread Shed, 203 North D Street (Doors at Loading Dock)
 - Wheatley School, 830 Garfield Street (Back Entrance)
 - Northside Community Center, 1450 Garfield Street (Parking Lot or Side Entrance)
 - Oak View Apartments, 741 East Outer Road (Parking Lot)
 - 3025 Nellie Sue Circle (Parking Lot)
 - Midland Church, 110 West Victor Street (Parking Lot)
- Each Sunday in Poplar Bluff at the Bread Shed from 12:30 – 2:00 pm. A hot meal is provided. Drive Through Only at this time.
- Second Thursday – Diaper distribution 8:30 – 10:00 am.
- Second Saturday – Poplar Bluff Food Distribution 7:00 – 12:00 pm.
- Third Thursday – ABC and Senior Boxes 8:30 – 10:00 am
- More about the Bread Shed can be found at www.breadshed.org

FOOD PANTRIES

St. Vincent de Paul Food Pantry 213 South Broadway, Poplar Bluff -- 573-686-1948

Open: Mondays and Wednesdays 1:00-4:00 pm

Tuesdays 9:00 am to noon

United Gospel Rescue Mission -- Hot Meal Monday through Friday -- 12:00 noon (Carry-out)

400 South Broadway, Poplar Bluff

573-785-3013

Child Concern Center

601 Poplar Street, Poplar Bluff

573-785-3108

Note: The store is closed, but for food distribution for families, contact Diana at 573-772-2253.

Bluff First Church

2518 Barron Road, Poplar Bluff

573-785-4860

1st & 3rd Thursdays -- 1:00 – 2:00 pm (Drive-Up at this time)

Highland Drive Church of Christ

1601 Highland Drive, Poplar Bluff

573-785-2679

Wednesday mornings – 8:00 – 12:00 noon (Must call ahead)

Lifeline Church Pantry

Fisk, MO 63940

573-429-4401

Last Sunday of the month 1:00 – 3:00 pm (Must call ahead)

Holy Cross Episcopal Church

420 North Main Street, Poplar Bluff

573-785-1098

Wednesday 1:00 – 3:00 pm

Temple Baptist Church

1813 Barron Road, Poplar Bluff

573-785-1250

Tuesdays & Thursdays 10:00 am – 1:00 pm

Feed and Seed Food Pantry

703 Franklin Street, Poplar Bluff

573-718-4578

3rd Thursday 3:00 – 5:00 pm

(Call ahead recommended)

New Covenant Fellowship Church

3396 Kanell Blvd, Poplar Bluff

573-772-2337

(Must call first to be put on a list)

Twin Rivers General Baptist Church -- Food Truck

Fisk, MO

Last Saturday of each month -- 7:30 am

Qulin Food Pantry

235 Second Street, Qulin

573-772-9394 or 429-0850

3rd Tuesday 8:00 – 10:30 am

(Back of Building)

(Call First)

Shepherd's Fold Church -- Senior Food Pantry

1949 CR 272 Neelyville

573-399-2538

4th Saturday each month – 10:00 – 12:00

(Seniors 60+)

UNEMPLOYMENT

Need assistance filing for unemployment? This YouTube video from the Missouri Department of Labor can help. https://www.youtube.com/watch?v=yjspqVgB_Po

The website to file for unemployment in Missouri is <https://uinteract.labor.mo.gov/benefits?home.do> If you don't yet have an online account you'll need to create one before filing.

WIC – Special Supplemental Nutrition Program for Women, Infants and Children

WIC helps supply nutritious foods so that pregnant women, new moms and young children eat well, learn about nutrition and stay healthy. WIC helps children reach their full growth potential and WIC children enter school ready to learn and show better cognitive performance. For more information contact the Butler County Health Department at 573-785-8478 or <https://butlercountyhealth.org/butler-county-health-services/wic-women-infants-and-children/>

ENERGY ASSISTANCE

South Central Missouri Community Action Agency's energy assistance program is designed to provide financial assistance to help pay primary fuel source heating bills for Missourians during the months of October through May. More information is available at <https://scmcaa.org/> Applications are currently only available through the drop box at 1716 South Broadway, Poplar Bluff, MO. Completed applications must be placed in the secure section of the drop box.

573-785-4727

Closed on Fridays

DOMESTIC VIOLENCE

If you need help now contact your local [Service Provider](#) or call the National Domestic Violence Hotline at [1-800-799-7233](tel:1-800-799-7233) or the National Sexual Assault Hotline at [1-800-656-4673](tel:1-800-656-4673). Trained, compassionate professionals are available to help you plan for your safety, connect to available resources and discuss the options that are available to you. These calls are confidential.

HAVEN HOUSE has 31 beds available for women and children who are homeless due to domestic violence. While in the shelter, adult survivors can safely plan and set goals for their families. They may join a peer support group and will be assigned an advocate to help with community referrals. Shelter is available at no cost and women and children are accepted on a first come-first served basis. If you feel you need shelter services, it's mandatory that you call the 24-hour hotline to make a plan with the shelter staff.

Address: P.O. Box 4875, Poplar Bluff, MO 63902

Website www.havenhousepoplarbluff.com

Facebook [Haven House, Inc.](#)

Phone Numbers:

- Hotline (Toll-Free) [\(800\) 491-1138](tel:8004911138)
- Main Office [\(573\) 686-4873](tel:5736864873)
- Shelter [\(573\) 686-4873](tel:5736864873)
- Text Hotline [\(573\) 429-5730](tel:5734295730)
- Fax [\(573\) 686-6416](tel:5736866416)

GREAT CIRCLE (OZARK FAMILY RESOURCE AGENCY)

The Crisis Center helps women and their children (up to age 16) escape from domestic violence, sexual assault, dating violence, stalking and other crisis situations. It also helps women and children who find themselves homeless and needing emergency housing

Contact Address:

- Main Office: 204 E Summit St., Doniphan, MO 63935
- Outreach Office: 2701 Holly Trail, Poplar Bluff, MO 63901

Website: www.greatcircle.org

Phone Numbers:

- Hotline (Toll-Free) [\(800\) 681-1419](tel:8006811419)
- Main Office [\(573\) 996-2648](tel:5739962648)
- Fax [\(573\) 996-2649](tel:5739962649)

SHELTERS

United Gospel Rescue Mission

Address: 421 W Pine St, Poplar Bluff, MO 63901
 Phone: (573) 785-4683
 Email: info@pbrescue.com

Each day the United Gospel Rescue Mission takes care of the less fortunate in Butler County, and the surrounding areas. Our mission, first and foremost, is to give the Gospel of Jesus Christ to those with whom we come in contact. Our year-long residential treatment program helps men find the love of Christ while teaching them how to live free from drugs and alcohol. Some of the men who come to us do not have alcohol or drug addiction issues. However, they have been released from prison, or life's struggles have thrown them into despair and pain. They are ready to give up. We have an open door to give them a safe place to pour out their struggles, begin healing the wounds that life has dealt, and give them the tools to live a different life - a "New Life". Our New Life Program offers men from all walks of life, the new hope in Jesus Christ that is found through a personal relationship with Him.

Transient Men Housing: Emergency shelter is currently offered for three nights of shelter a month. However, Pastor Kirk will consider individual situations and may offer a plan for extension and exceptions. Men, if you are seeking shelter, contact the Kay Porter House for information. After a shower and snack, you will find a freshly made bed awaiting you in our Transient Shelter. The doors open at 8:00 PM and you must have an official ID. After a safe night's rest, men using emergency shelter will receive breakfast and then are dismissed. If they have another night of shelter, the doors will be open at 8:00 for their return.

Recycling Grace Women's Center

Contact Info: <https://rgwc.org/>
 Phone: 573-686-3333

- Provide safe housing and possible opportunities for future independent living
- Offer Bible-based classes to promote spiritual healing
- Examine the emotions that contribute to addiction
- Promote family counseling
- Help find appropriate clothing and help with resume and interview skills
- Encourage higher education, GED or college
- Facilitate Support Group: restoring relationships, anger management, life skills, and emotional healing
- Encourage participants to resolve legal issues
- Provide volunteer work that will help build resumes and reference

Information from the
MISSOURI DEPARTMENT OF SOCIAL SERVICES

[Missouri Department of Social Services](#)

Do you know the difference between COVID-19 symptoms & symptoms of other common illnesses this time of year? This chart can help.



CORONAVIRUS vs. COLD vs. FLU vs. ALLERGIES

SYMPTOMS	COVID-19*	COLD	FLU	ALLERGIES
Fever	Common (measured at 100 F or higher)	Rare	High (100-102 F), can last 3-4 days	No
Headache	Sometimes	Rare	Intense	Sometimes
General aches, pains	Sometimes	Slight	Common, often severe	No
Fatigue, weakness	Sometimes	Slight	Common, often severe	Sometimes
Extreme exhaustion	Sometimes (progresses slowly)	Never	Common (starts early)	No
Stuffy nose	Rare	Common	Sometimes	Common
Sneezing	Rare	Common	Sometimes	Common
Sore throat	Rare	Common	Common	No
Cough	Common	Mild to moderate	Common, can become severe	Sometimes
Shortness of breath	In more serious infections	Rare	Rare	Common
Runny nose	Rare	Common	Sometimes	Common
Diarrhea	Sometimes	No	Sometimes**	No

* Information still evolving.

** Sometimes for children.

Sources: DHSS, CDC, WHO, National Institute of Allergy and Infectious Diseases, American College of Allergy, Asthma and Immunology.

Missouri Department of Social Services



For the latest updates and information on how we are responding to the pandemic and what resources may be available to you, please visit our dedicated COVID-19 update page: <http://dss.mo.gov/covid-19>

MEDICAL

Missouri Department of Social Services

We are temporarily extending 90 days of MO HealthNet coverage to Missourians ages 19-64 who test positive for COVID-19 and meet the income and resource eligibility requirements. Visit <https://buff.ly/33Gxqdr> for more information.

Missouri Department of Social Services

3-19-2020

Effective immediately, we are temporarily not terminating eligibility for any Medicaid participant, unless the individual requests a voluntary termination or the individual ceases to be a resident of the state, through the end of the COVID-19 federal emergency declaration.

For more information read our press release: <https://buff.ly/33u7oKu>

FOOD

[Missouri Department of Social Services](#)

Do you have questions about COVID-19 food stamp (SNAP) benefits? FAQs may be able to help at [Pandemic Food Stamp FAQs | mydss.mo.gov](#)

[Missouri Department of Social Services](#)

March 24 at 12:50 PM ·

To meet the nutritional needs of low-income Missourians during the COVID-19 pandemic, we have requested and been approved for a waiver from the USDA Food and Nutrition Service to extend Food Stamp/SNAP certification periods by six months for re-certifications coming due in March, April and May.

Read our press release for more information: <https://buff.ly/2y7zkZ1>

FAMILY SUPPORT

[Missouri Department of Social Services](#)

Our Family Support Division Resource Centers may be closed to the public but are still available to help you and your family get the services you need. You can visit mydss.mo.gov, call us at 855-FSD-INFO, or email or fax us your documents.



Visit MyDSS.mo.gov

Apply, report changes, and check the status of your benefits online 24/7



Call 1-855-FSD-INFO

Please be patient as the call volume may be high at this time.



Email or fax documents

Send completed applications, verification documents, or changes in income or address to FSD.Documents@dss.mo.gov or fax to 573-526-9400

CHILD SUPPORT

Missouri Department of Social Services

The child support team is still available to help you even though state offices are closed to the public. You can contact us by phone.

See local offices at: <https://dss.mo.gov/child-support/contact-child-support.htm>

CHILD ABUSE AND NEGLECT HOTLINE

Missouri Department of Social Services

The Children's Division Child Abuse and Neglect Hotline is a toll-free telephone line that is answered seven days a week, 24 hours a day, 365 days and will continue to be through this crisis. If you suspect something, please don't hesitate to call 1-800-392-3738.

For hearing and speech impaired, contact Relay Missouri 1-800-735-2466/voice or 1-800-735-2966/text phone.

Missouri Department of Social Services

The Missouri Child Abuse and Neglect hotline has experienced a 50% drop in child abuse and neglect hotline calls since March 11. "This dramatic drop in Hotline reports is truly alarming," Governor Mike Parson said. "I know Missourians are very focused on COVID-19, but we must remain vigilant in our efforts to ensure every Missouri child remains safe from abuse and neglect."

If you suspect child abuse or neglect, please report it to our toll-free hotline at 1-800-392-3728. This hotline is answered 24-hours a day, every day, all year round. <https://dss.mo.gov/press/03-25-2020-child-abuse.htm>